



# CDS PATHLABS

CONNECTING DIAGNOSTIC SERVICES

## Who we are:



*CDS Pathlabs is a premier B2B provider of clinical pathological services, offering a comprehensive, one-stop solution for specialized parameters and customized diagnostic profiles.*

*Backed by a distinguished Scientific Board with expertise across all therapeutic areas, we deliver tailored solutions to meet diverse diagnostic needs.*



## What We Provide:

1. B2B Diagnostic Services

2. Hospital Laboratory Management

3. Franchise Network

4. B2C Lab services

5. Employee Health Camps

6. Clinical Research Services

7. Companion Diagnostics

8. Veterinary lab Services

9. Healthcare Software Management service

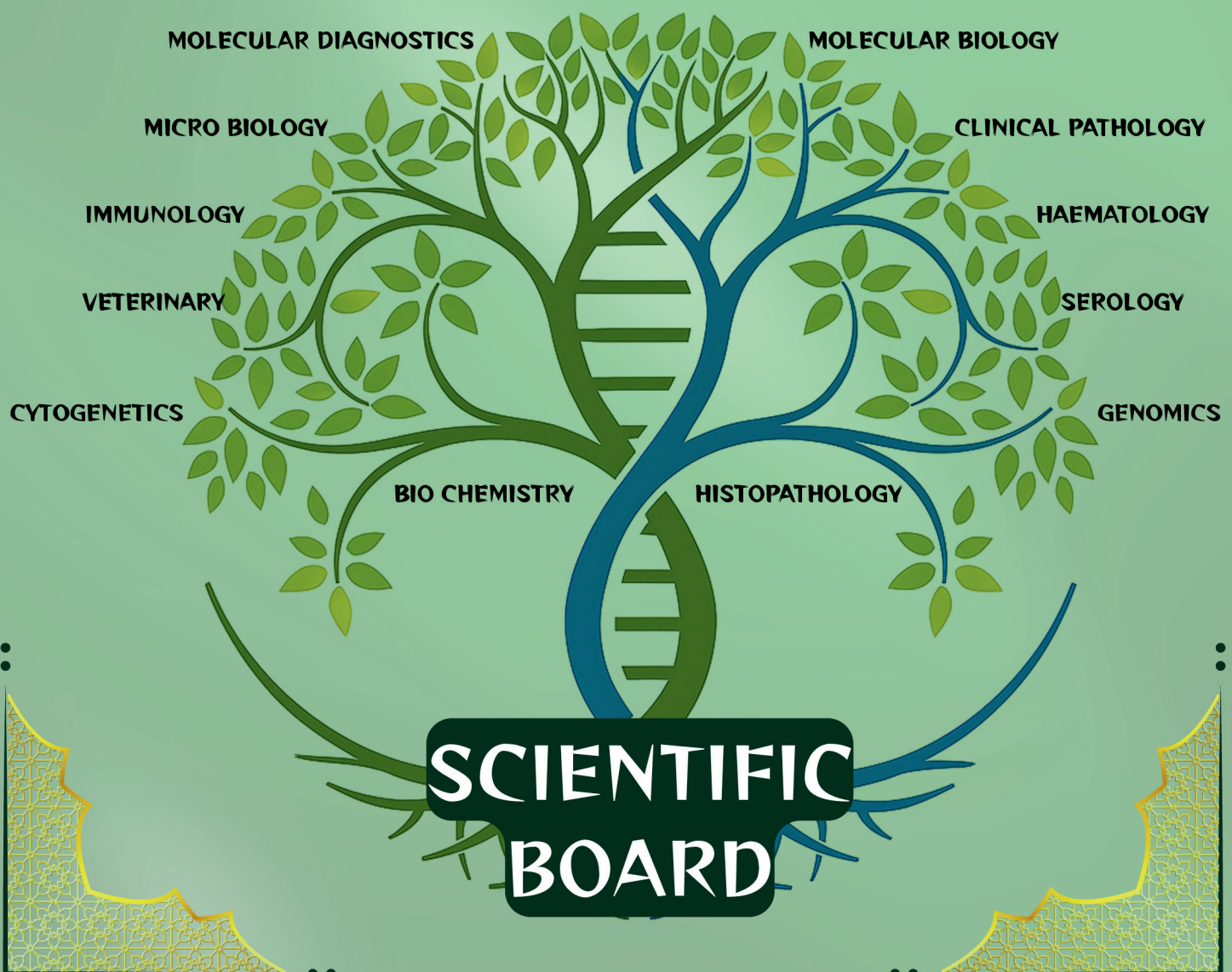
**“NEVER START A BUSINESS JUST TO MAKE MONEY,**

## Why CDS Pathlabs:

*Meet the experienced leaders driving our commitment to healthcare excellence:*



The CDS Pathlabs Scientific Board plays a pivotal role in upholding scientific excellence, ensuring stringent quality standards, and driving innovation in diagnostic testing.



**START A BUSINESS TO MAKE A DIFFERENCE™**



Drawing on their extensive experience, the Board has been instrumental in designing test profiles tailored to specific organs and therapeutic areas. These carefully developed profiles support more accurate diagnosis, guide effective treatment decisions, and promote informed lifestyle changes.

#### **Oversight and Quality Assurance**

*Ensuring rigorous adherence to quality standards and maintaining operational excellence.*

#### **Clinical and Technical Guidance**

*Providing expert direction to optimize diagnostic and technical methodologies.*

#### **Research and Development**

*Driving innovation through groundbreaking research and the development of advanced diagnostic solutions.*

#### **Education and Training**

*Empowering teams with comprehensive training programs to enhance clinical and technical proficiency.*

#### **Policy and Ethics**

*Establishing and enforcing ethical frameworks and policy guidelines to uphold integrity and compliance.*

#### **Collaboration and Communication**

*Fostering interdisciplinary collaboration and promoting effective communication across teams and stakeholders.*

#### **Crisis Management and Problem Solving**

*Implementing proactive strategies to address challenges and ensure continuity during critical situations.*

#### **Continuing Medical Education**

*Advancing professional expertise through ongoing medical education and skill development initiatives.*

**AT CDS PATHLABS QUALITY IS A HABIT, NOT A GOAL**



# What We Do for Quality

At CDS Pathlabs, we believe **quality is not just our USP — it is our responsibility**.  
Our operations strictly follow the standards and guidelines of renowned accreditation bodies such as **NABL, ISO, and CAP**.

*We are inspired by Aristotle's quote:*  
**"QUALITY IS NOT AN ACT,  
IT IS A HABIT."**

That belief drives our **daily commitment to excellence** through the following structured quality programs:

## **IQAS** | Internal Quality Assessment Scheme

This program ensures the seamless execution of daily quality control procedures, including internal QC checks, lean documentation, and safety testing protocols, ensuring consistency and compliance to Quality management system (QMS).

## External Quality Assessment Scheme | **EQAS**

EQAS validates our diagnostic capabilities through regular participation in nationally and internationally recognized proficiency testing programs, including:

**CMC Vellore | Neuqap Bangalore | AIIMS Delhi | RML Laboratories**

These assessments reflect our commitment to transparency and high standards in clinical diagnostics.

## **CAP** | Customer Assessment Program

This customer-centric initiative is specially designed for our valued clients. We consider every customer feedback, audit, and suggestion as an opportunity to grow and improve. Your insights are a powerful motivator for the entire CDS team.

**IT'S PART OF WHO WE ARE — EVERY DAY, IN EVERY PROCESS, FOR EVERY PATIENT.**

# Wings of CDS Path labs



## **Dedicated Scientific Board**

Overseeing and guiding research, innovation, and strategic advancements.

## **Cutting-edge Technology**

Enhancing efficiency, accuracy, and reliability across all operations.

## **Professional Support Teams**

One specialized team assigned to every 50 centers to ensure seamless performance.

## **Specialized Techno-Marketing Team**

Driving growth, engagement, and market presence.

## **Specialty Laboratory**

Providing advanced diagnostic services with precision and expertise.

## **CDS Clinical Assessment Magazine**

Sharing valuable insights, updates, and best practices in clinical practices.

## **NABL/NABH Laboratory Guidelines**

Strictly following national standards to ensure the highest levels of quality, safety, and compliance.

## **Smart Logistics & Rider Monitoring**

Enabled by a real-time tracking app for efficiency and transparency.

## **Customer Assessment Program (CAP)**

A unique quality initiative carefully designed for our valued clients.

**A CORRECT DIAGNOSIS IS THREE - FOURTHS THE REMEDY**



# Every Customer Interaction Matters



## What We Believe and follow: “EVERY CUSTOMER INTERACTION MATTERS”

- ▶ Every interaction is an opportunity to make a difference.
- ▶ Guiding patients with care and clarity.
- ▶ Addressing queries with empathy and accuracy.
- ▶ Delivering precise and reliable diagnostic results.
- ▶ Building trust through consistency and excellence.
- ▶ Driving growth with our Continuous Innovation Program (CIP).
- ▶ Creating lasting relationships based on trust, reliability, and respect.
- ▶ Making a meaningful impact on our customers and communities.



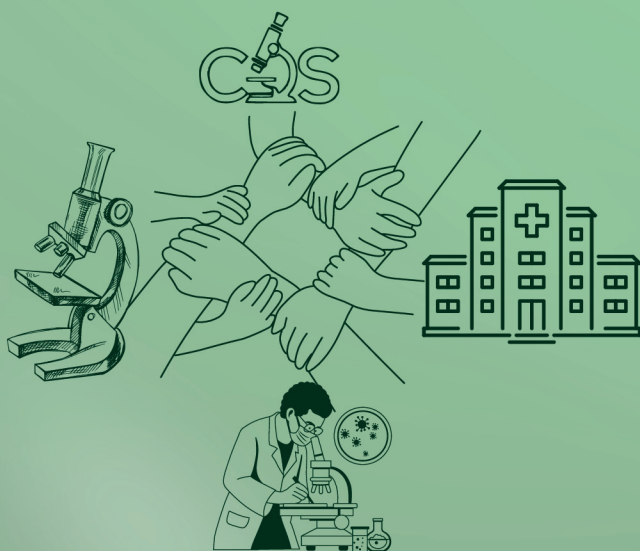
***We request you to work with us to grow together,  
fostering innovation, collaboration, and shared success***

THINK PLAN EXECUTE





We thank you for your  
Time & Trust in us.  
Welcome On-Board



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